SendQuick®

IT Alerts and Notifications

Keep your system up and running with SendQuick's comprehensive IT alert and notification management system. Minimize downtime with instant alerts and notifications to the right people.

System Alert

Slack   WhatsApp   Viber

Email   LINE

Text Message   Microsoft Teams   Facebook Messenger   Telegram

Cisco Webex

WeChat

Businesses and organisations from all industry sectors have invested a significant amount of resources to building an infrastructure that guarantees efficiency in business operations.

The growing importance of digitalisation across different business units, including customer service, logistics, administration, marketing or finance, makes it a priority for organisations to maintain continuous network uptime to ensure business continuity.

Therefore, it is vital that key IT personnel receive alerts and notifications when there is a impending issue with the IT systems. Potential risks which may lead to network downtime and significant costs to the enterprise must be mitigated promptly.

Headquartered in Singapore, SendQuick goes beyond more than just a local SMS gateway provider. We offer a reliable and comprehensive omnichannel IT alert solution and notification platform for businesses of all industries to thrive.

TYPES OF USE CASES

→ IT Alerts are the first line of defense against system outages or changes that can turn into major incidents

→ Security Alerts provide timely warnings about security issues, vulnerabilities, and threats

→ Application Alerts ensure smooth running of database servers, accounting systems, supply chain management systems

→ Facility Management Alerts trigger swift response to potentially life-threatening emergencies

Centralize Your IT Systems

SendQuick integrates with numerous on-premises and SaaS-based IT infrastructure monitoring tools such as Solarwinds, LogRhythm, Fortinet, ManageEngine, Splunk etc.

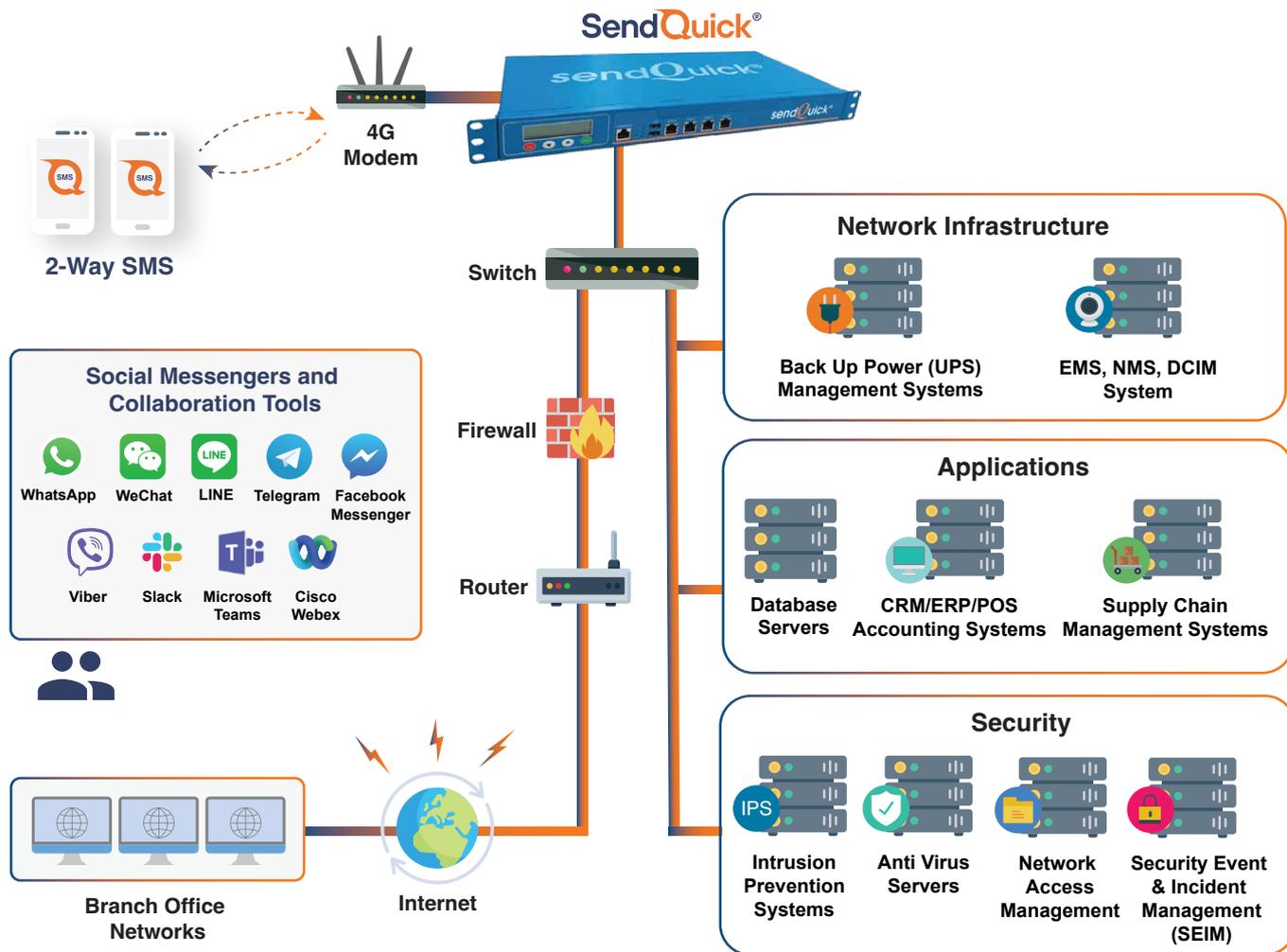## Multiple Integration Method

SendQuick's notification platform allows you to convert email to SMS (SMTP-to-Text), SNMP trap to SMS and Syslog to text with policy filters to ensure that only the relevant messages are sent. Additional integration includes REST API, SFTP and others.

Real-time Alerts & Omni-channel Notifications

Our text message alert system will send instant notifications on critical issues. Receive your automated text alert on major messaging platforms such as voice, SMS, Email, and social messengers such as Facebook Messenger, WhatsApp Business, LINE, Viber, Telegram, WeChat, as well as collaboration tools like Microsoft Teams, Cisco Webex and Slack.

Avoid Alert Fatigue & Notify the Right People

Alert fatigue can be avoided by configuring the Trigger Mode, Monitoring Frequency, Alert Mode and Email Filters. Roster management with 5 levels of escalation ensures only relevant personnel on duty will be alerted. Never miss out on another text message alert again. Send the right alerts to the right people.

HOW IT WORKS?

SendQuick®

sendQuick®

4G Modem

2-Way SMS

Switch

Network Infrastructure

Back Up Power (UPS) Management Systems

EMS, NMS, DCIM System

Social Messengers and Collaboration Tools

WhatsApp   WeChat   LINE   Telegram   Facebook Messenger

Viber   Slack   Microsoft Teams   Cisco Webex

Firewall

Router

Applications

Database Servers

CRM/ERP/POS Accounting Systems

Supply Chain Management Systems

Security

IPS

Intrusion Prevention Systems

Anti Virus Servers

Network Access Management

Security Event & Incident Management (SEIM)

Branch Office Networks

Internet

CLIENT TESTIMONIALS

★★★★★

SendQuick Alert enabled us to get a seamless integration of all IT monitoring activities from infrastructure to applications under one umbrella on a 24x7 basis. As this appliance has its own SMTP/SMS server we did not have any dependency on our existing SMTP server. This appliance enabled us to provide a pro-active IT support for the business lines.

**Mr. R.Gopalakrishnan,
Director of IT, Prudential Asset Management**

★★★★★

SendQuick is the right partner for us as their messaging gateways - sqoope and SendQuick are very reliable and deliver a high-performance value. Using SendQuick's products has overall improved the effectiveness of our IT operations and we now plan to integrate it with other business applications.

**Yi Chao Lin,
Engineer Dragon Steel Corporation**

SUPPORTED PLATFORMS

SendQuick
Appliance

SendQuick®
Cloud

SendQuick
Virtual Machine